

Tedesco Country Club

Marblehead, Ma.

Outside Service Job Description

Full or Part Time Seasonal Position: August through November

The Outside Service Staff works as a team to maintain the bag room and golf car fleet in exceptional condition on a daily basis. All duties of the position shall be performed with a commitment to excellent customer service, meeting and exceeding member and guest needs on a daily basis. All staff members must work well in a team atmosphere and arrive to work daily with a positive outlook. Team members must also be able to lift up to 40 pounds and work for 8+ hours on their feet.

Essential Responsibilities

- Customer Service: provide World Class service to all Members and Guests, going above and beyond to exceed expectations and enhance their golf experience
- Member Relations: engage and welcome Members and Guests upon their arrival with personality and communication skills
- Ensure proper bag storage and stage bags that are scheduled for play each day
- Wash and re-stock golf cars daily per club procedure
- Pick putting green and practice net on an as needed basis throughout the day.
- Provide customer service to Members and Guests at the practice facility
- Golf Cars: prepare, stage, and maintain the Club's fleet
- Tournament Operations: prepare for, set up, and execute Shotgun, double tee, and tee time events throughout the season
- Assist with events in coordination with the Golf Professional Team
- Appearance: Report to work in complete uniform on a daily basis. Maintain a clean and organized appearance and work area at all times

- Maintain a clean and organized environment in the staging area, cart barn, bag room and caddie manager's office.
- Other duties as deemed necessary

Position available; immediately

Compensation; \$12/hour plus gratuities

Benefits; Access to range and golf course depending on full or part time employee

Contact;

Bob Green, Golf Professional

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