

program overview

supportlinc member assistance program
for the PGA of America



Effective July, 1 2018
call 1-866-4PGAMAP (474-2627)
visit www.pgamap.com

SUPPORT  LINC
MEMBER ASSISTANCE PROGRAM



what is supportlinc?

The SupportLinc Member Assistance Program (MAP) is a health benefit offered by PGA of America to help manage life's daily challenges.



SupportLinc can refer Members and Associates to professional counselors, services and resources that will help them and their eligible family members resolve a broad range of personal and work-related concerns.



who is eligible for supportlinc?



**PGA of America Member and Associates,
their spouses, and immediate family
members are eligible
to use the SupportLinc program.**



how can supportlinc be accessed?

To access SupportLinc:

call 1-866-4PGAMAP (474-2627)

visit www.pgamap.com

The contact information for SupportLinc can be found on:

Monthly Magazines

Newsletters

pga.org

PGA Pack

Emailed Communications





what services are included?

counseling

SupportLinc provides:

Comprehensive Assessments by Clinical Professionals
Problem Identification
Treatment Recommendations
Short-Term Counseling
Referrals to Providers or Facilities



SupportLinc can help with a variety of concerns:

Depression, Stress or Anxiety
Relationship Problems
Family or Parenting Issues
Substance Abuse



what services are included?

work-life benefits



family assist

- Child Care
- Elder and Adult Care
- Pet Care, Auto Repair and Home Improvement
- Web-Based Articles and Search Engines



legal assist

- Free Legal Consultation
- Attorneys in All 50 States
- No Employment Law
- Identity Theft Recovery Program
- Web-Based Forms and Articles



financial assist

- Access to Financial Professionals
- Debt Reduction, Budgeting, Home Buying, etc.
- Educational Materials
- Web-Based Calculators, Forms and Articles



what services are included?

technology

SupportLinc also provides a wide array of web-based services at:
www.pgamap.com

Username: pga
Password: linc123

The SupportLinc website includes:

eConnect®: Video and Web Chat Counseling Platform

Monthly Webinars on a Variety of Topics

Thousands of Topic-Specific Articles and Tip Sheets

Hundreds of Search Engines for Legal, Financial and Dependent Care Resources



The SupportLinc (eConnect®) mobile app includes:

Direct Phone and Text Connection to SupportLinc Counselors

Resource Library

Tool to Request a Call Back or Schedule an Appointment



questions?

SupportLinc

Support for everyday issues. Every day.